Education Debt Consumer

Assistance Program (EDCAP)

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[Web: edcapny.org](https://edcap-ny.org/)

**EDCAP: Recommended Bookmarks for Counselors: 12.14.21**

1. [FSA Home Page](https://studentaid.gov/)

Access to general info from studentaid.gov site

1. [FSA Login](https://studentaid.gov/fsa-id/sign-in/landing)

Easy access to client login

1. [FSA Loan Simulator](https://studentaid.gov/loan-simulator/)

Payment plan scenarios and options

1. [FSA Forms Library](https://studentaid.gov/repayment-forms/library)

Access PDFs and online filing

1. [PSLF Certification & Application Form](https://studentaid.gov/sites/default/files/public-service-application-for-forgiveness.pdf)

Employment Certification for PSLF. Must be filed to get official qualifying payment count.

1. [PSLF Help Tool](https://studentaid.gov/pslf/)

Verify employer eligibility for PSLF and auto-populate PSLF Certification Form. Note: must still be printed, signed by borrower & employer and sent to FedLoan or future PSLF servicer(s).

1. [Consolidation Application](https://studentaid.gov/app/launchConsolidation.action)

File Consolidation Application Online

1. [IDR Application](https://studentaid.gov/app/ibrInstructions.action)

File IDR Application Online (New Applicant, Recertification, Recalculation, Switch Plans)

1. [Federal Student Loan Servicer Contact Info](https://studentaid.gov/manage-loans/repayment/servicers#your-servicer)

Loan Servicer phone numbers

1. [FSA Feedback Center (For Complaints)](https://studentaid.gov/feedback-center/)

File a complaint with U.S. Department of Education’s Ombudsman’s Group

1. [NYS Department of Finance Complaint Portal](https://www.dfs.ny.gov/complaint)

File a complaint with New York State

1. [MyFedLoan Account Login](https://myfedloan.org/)

Check PSLF Qualifying/Eligible payment count

1. [Make Lemonade](https://www.makelemonade.co/calculators/student-loan-payoff-calculator/)

Loan calculator